



# RESPONSIBLE SUPPLIER AND SERVICE PROVIDER CHARTER

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## 1 CONTEXT

At LSC360, we consider our suppliers and service providers as **essential partners** in our shared approach to **sustainability and corporate social responsibility**. This charter establishes the fundamental principles of our collaboration and defines our mutual expectations regarding **responsible business practices**.

## 2 OBJECTIVE

The purpose of this charter is to formalize our mutual commitments with our suppliers and service providers within the framework of a **sustainable and ethical business relationship**. It aims to establish a clear framework for promoting responsible practices and to ensure that our interactions contribute to creating **shared value** for all stakeholders.

## 3 OUR COMMITMENTS TOWARDS OUR SUPPLIERS AND SERVICE PROVIDERS

For a responsible value chain, LSC360 undertakes to:

- Promote business relationships based on trust, respect, and transparency
- Recognize and value the contributions of our suppliers and service providers to our shared success
- Encourage innovation and collaboration to continuously improve our business practices and overall performance
- Provide support to help our partners comply with the requirements of this charter
- Treat our suppliers and service providers fairly in all our interactions and work to honour our contractual commitments

## 4 COMMITMENTS OF OUR SUPPLIERS AND SERVICE PROVIDERS

As part of our CSR approach, LSC360 expects concrete commitments from its suppliers and service providers:

### 4.1 Respect for Human Rights

LSC360 suppliers and service providers undertake to combat any violation of human rights by complying with the laws and regulations applicable in their areas of influence as well as in any other relevant country. Specifically, they undertake to:

- Prohibit child labour, undeclared work, and forced labour
- Combat workplace harassment and discrimination
- Respect freedom of expression (trade union rights, freedom of association, social dialogue, etc.)
- Ensure decent working conditions (salary and social benefits, working hours, healthy, pleasant, and safe working environment)

- Respect equality and diversity: respect for cultural and individual specificities (gender, opinions, sexual orientation, etc.) or religious beliefs, and accessibility for persons with disabilities

## 4.2 Legal Compliance and Ethical Approach

LSC360 suppliers and service providers undertake to:

- Respect the principles of the 1948 Universal Declaration of Human Rights (UDHR) as well as the fundamental conventions of the International Labour Organization (ILO)
- Ensure compliance with legislation throughout their entire value chain
- Apply ethical governance that respects their stakeholders, based on values of honesty and reliability (anti-corruption laws, conflicts of interest, insider trading, ethics and fairness of practices, competition and anti-trust, illegal payments, protection of confidential, proprietary and personal information, and respect for intellectual property, etc.)

## 4.3 Respect for the Environment

LSC360 suppliers and service providers undertake to promote more environmentally friendly solutions. To this end, they undertake to:

- Integrate environmental criteria into their services and, for suppliers who are also manufacturers, into their products, in order to reduce their environmental impact within economic and technological constraints:
  - Preserve natural resources such as energy, water, and virgin raw materials
  - Limit the use of chemical substances and processes that present a risk to health and the environment
  - Limit waste production, recycle and reuse materials
  - Take measures to manage product end-of-life
  - Control and reduce emissions and discharges associated with their production activities
- For suppliers who are also manufacturers, guarantee product quality, durability, and energy performance
- Implement sustainable logistics solutions for the transportation of goods

## 4.4 Safety and Working Conditions

LSC360 external suppliers and service providers ensure the health and safety of their employees. They undertake to:

- Take measures to ensure the health, safety, and well-being of their employees, service providers, subcontractors, and any person likely to be affected by their activities
- Assess and prevent occupational risks related to their activities by implementing prevention, information, and training actions

## 4.5 Monitoring and Control

LSC360 evaluates its suppliers and service providers annually based on responsible criteria: quality/price, advice & expertise, deadlines & responsiveness, proximity, sustainability, other certifications/references.

**ACKNOWLEDGEMENT OF ACCEPTANCE OF THE RESPONSIBLE SUPPLIERS AND SERVICE PROVIDER CHARTER**

I, the undersigned:

.....

Acting in the capacity of:

.....

On behalf of and for the company:

.....

Whose registered office is located at:

.....

I hereby certify that I have read the principles set out in this charter and undertake to comply with them.

Done on ....., at .....

Signature and company stamp



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